

INTEGRATED CARE AND WELLBEING SCRUTINY PANEL

Day: Thursday
Date: 4 November 2021
Time: 6.00 pm
Place: Guardsman Tony Downes House, Manchester Road, Droylsden, M43 6SF

Item No.	AGENDA	Page No
1.	APOLOGIES FOR ABSENCE	
2.	MINUTES To approve as a correct record, the Minutes of the proceedings of the Integrated Care and Wellbeing Scrutiny Panel held on 9 September 2021.	1-4
3.	ADULT SERVICES The Panel to meet Stephanie Butterworth, Director of Adult Services, to receive an update on current challenges, recent consultations and future strategic priorities for Adult Services.	5-10
4.	RESPONSE TO MID-YEAR BUDGET UPDATE To receive for information, a letter from Scrutiny Chairs to Councillor Oliver Ryan, Executive Member, Finance and Economic Growth, in response to the mid-year budget update.	11-14
5.	GREATER MANCHESTER SCRUTINY The Chair to discuss priorities and recent activity of the Greater Manchester Combined Authority Scrutiny Committees.	
6.	CHAIR'S UPDATE The Chair to provide a verbal update on recent activity and future priorities for the Panel.	
7.	DATE OF NEXT MEETING To note that the next meeting of the Integrated Care and Wellbeing Scrutiny Panel will take place on Thursday 13 January 2022.	
8.	URGENT ITEMS To consider any additional items the Chair is of the opinion shall be dealt with as a matter of urgency.	

From: Democratic Services Unit – any further information may be obtained from the reporting officer or from Paul Radcliffe, Policy and Strategy Lead, to whom any apologies for absence should be notified.

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Integrated Care and Wellbeing Scrutiny Panel **9 September 2021**

Commenced: 6.00pm

Terminated: 7.50pm

Present: Councillors T Smith (Chair), S Homer, Affleck, Alam, Cooper, Drennan, Jackson, Patrick, N Sharif, Sweeton, Welsh.

Apologies: Councillors Owen, Pearce.

14. MINUTES

The minutes of the meeting of the Integrated Care and Wellbeing Scrutiny Panel held on 29 July 2021 were approved as a correct record.

15. MENTAL HEALTH AND WELLBEING

The Panel welcomed Councillor Eleanor Wills, Adult Social Care and Health; Jessica Williams, Director of Commissioning; Lynzi Shepherd, Head of Mental Health; and Emma Richardson, Pennine Care, to receive an update regarding the accessibility of local mental health services and responding to impacts of Covid-19 with regard to demand pressures and ongoing support for residents.

The Panel received detail on the current position of mental health services and impacts of Covid-19. New funding is available to support and transform services for people living with mental ill health including a focus to improve access, develop additional prevention support and specialist provision. It was reported that recruitment and retention remains a challenge and area of concern for service providers.

Covid-19 has presented a range of additional pressures, with the inability to closely monitor those with chronic serious mental illness, which has led to an increase in admissions and use of psychiatric intensive care units. Services have experienced a rise in presentations of trauma and there has been a delay in diagnosis for people presenting with cognitive impairment. Services have continued to work together, ensuring a rapid move to digital provision has helped to maintain capacity and accessibility.

The Tameside and Glossop Mental Health Transformation Plan 2021-23 aims to create a single strategy that focuses on the following themes:

- Population mental wellbeing
- Supporting people to Stay Well – Live Well
- Improving access and crisis
- Improving care for those with highest needs
- Co-production and provision that is safe, effective and high quality
- Innovative use of resources and new investment

The Panel heard that NHS Tameside and Glossop Clinical Commissioning Group has successfully increased spend on mental health services year-on-year. Members received detail of each theme within transformation plan, with a particular focus on the wider neighbourhood offer, prevention strategies, creating improved access and pathways to timely and appropriate support for residents.

Councillor Wills and officers responded to a number of questions from the Panel on:

- Access to support and wait times
- How the Council can utilise and harness local insight and intelligence to ensure every contact counts and that mental health awareness and signposting is widely adopted across all customer facing services
- Suicide prevention and outcomes
- Support for children and younger adults
- Long-term impacts of increased pressures on the system
- Social care – elderly and most vulnerable adults presenting with mental health issues
- Role of the digital offer going forward to improve awareness and access

The Chair advised Councillor Wills that a working group would review work in this area to support work of the Executive, with a focus of key areas set within the transformation plan.

Resolved: That Councillor Wills and officers be thanked for attending the meeting.

16. BUDGET UPDATE

The Panel welcomed Caroline Barlow, Assistant Director of Finance, to receive an update on the 2021/22 budget and looking ahead.

Members received a comprehensive in-year budget appraisal that included an overview of financial impacts and projections related to Covid-19 as well as current financial pressures placed on a range of statutory services.

Members agreed with the key risk factors and emerging pressures. In response to the update, a letter of the Scrutiny Chairs will be sent to Councillor Ryan to take account of discussions captured from the meetings and subsequent feedback received.

Resolved: That Ms Barlow be thanked for attending the meeting.

17. PERFORMANCE SCORECARD

The Panel received the Corporate Plan Scorecard for information.

18. GREATER MANCHESTER SCRUTINY

The Chair provided a verbal update on activity of the GM Corporate Issues & Reform Overview and Scrutiny Committee.

19. CHAIR'S UPDATE

The Chair informed panel members of the Children's Working Group meeting that will take place on 20 September 2021, with plans in place for members to receive an update on foster carer marketing and recruitment.

Scrutiny training is to be made available for members that are new to the panel since 2018. The session will take place on 4 October 2021 and will be delivered by the Centre for Governance and Scrutiny (CfGS). Content will focus primarily of key principles, impact and supporting members to gain specific skills in aspects such as effective preparation and questioning.

20. DATE OF NEXT MEETING

To note that the next meeting of the Integrated Care and Wellbeing Scrutiny Panel will take place on 4 November 2021.

21. URGENT ITEMS

The Chair reported that there were no urgent items for consideration at this meeting.

CHAIR

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Adults Services

Live Well at Home

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Agenda Item 3

Two Big Challenges (1)

- Demographics and demand

Numbers of older people are increasing

More people are predicted to need help and support as a result of living longer.

Increasing level of needs due to long term conditions.

Increased support needs for adults with learning disabilities including young people becoming adults.

Impact of the Pandemic.

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Two Big Challenges (2)

- Finances and resources
 - Significant reductions in available spend
 - Short term one off funding
 - Council Tax Levy to support ASC.
 - Workforce
 - Places to live

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The Good News - Live Well at Home

- Increased numbers of people receiving their care and support at home
- Increased numbers living independently after a hospital stay due to additional investment in in-house home care and reablement teams
- Housing providers support to find great places for people to live

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Supporting young people to live well as young adults

Supporting people to return to live in Tameside and receive ongoing support for their mental health needs

Meet Siobhan

Live Well at Home – What's Next

- More great places to live – a number of schemes underway.
- Ongoing work with wider system colleagues to offer early support to prevent the need for ongoing ASC.
- Care Home Support – alongside Primary Care Networks.
- ^{Page 9} Digital service to ensure people can continue to receive their support at home and avoid unnecessary hospital admissions.
- Day time support – consultation exercise just completed.
- Workforce.

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Chairs of the Scrutiny Panels

Councillors Mike Glover and Teresa Smith

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email:	paul.radcliffe@tameside.gov.uk
Ask for	Paul Radcliffe
Direct Line	0161 342 2199
Date	20 October 2021

Councillor Oliver Ryan
Executive Member
Finance and Economic Growth

Caroline Barlow
Assistant Director of Finance

Dear Councillor Ryan,

Scrutiny mid-year Budget update 2021/22

We write in response to the mid-year budget update presented to Scrutiny Panels on 7 and 9 September 2021. Thank you for the time taken to provide all scrutiny members with the opportunity to receive a comprehensive appraisal, which included an overview of financial impacts and projections related to Covid-19 and the current financial pressures placed on a range of statutory services.

The budget monitoring information continues to inform future work priorities for the Scrutiny Panels. Regular updates also enable members to seek assurances on the Council's approach to managing and mitigating both the direct and indirect impacts that Covid-19 will continue to have on residents, communities and the local economy.

Scrutiny forms part of the Council's governance and decision-making process, underpinned by principles that aim to provide constructive 'critical friend' challenge, to amplify the voice and concerns of residents, and to drive improvement in public services. Scrutiny activity remains aligned with the Council's Corporate Plan priorities and relies on insight of the Council's budget and medium-term financial plan.

This letter provides an account of discussions captured from the meetings and subsequent feedback received. It is hoped that the collective points can assist with planning for 2022 and beyond. Please pass our thanks to the Director of Finance and we will ensure the Council's Overview Panel receive a suitable update on this activity at the next meeting on 8 November 2021.

Scrutiny Panels have continued to review the ability of services to improve outcomes for residents while at the same time deliver value for money. What appear as significant and relentless budget savings are further exacerbated by limited options available to the Council to increase income and revenue, outside of a rise to Council Tax.

Having reviewed the data presented on budget savings, service overspend to-date and financial sustainability, members are keen to ensure the budget, in the simplest of terms, remains firmly aligned to priorities set within the Council's Corporate Plan. This could have been clearer in the update.

Members agree with the key risk factors identified, with the budget appearing fragile in places and the heightened level of risk and emerging pressures. It is appreciated that a single year financial

settlement does create a level of uncertainty. It was pleasing to hear of the commitment to achieve a balanced budget going forward without the use of reserves. There appears a need to assess and communicate how the past use of reserves has helped to underpin financial sustainability rather than this having been one off transfers with limited long-term gain.

Future challenges are likely to be profound and far-reaching on the resilience of households and communities. This includes factors such as the uncertainty of future employment, homelessness, housing, education and access to a range of health services. Members are conscious of the need to effectively plan for challenges that residents are likely to face going forward, and the impact this will have on the demand for services and budgets.

It does feel as though the Council could be looking at a wider range of options and solutions. Panel members do not want services to be left behind and would recommend that a local appraisal is undertaken to measure the level of support, advice and funding available in order to find practical alternatives and enabling services to adapt and innovate. This may be something that can align with invest to save initiatives and cost benefit analysis.

Members are keen to ensure the Council is making the best use of existing partnerships, links within Greater Manchester and beyond. This could be to ensure all available data and intelligence is used effectively in order to benchmark the authority against others. With a possibility to review best practice, key developments, service spend and unit costs.

The process in which directorates identify achievable savings was unclear in parts. This includes a need for clarity as to how the financial efficiency of a service is assessed prior to decisions being made. For example, members feel that a service judged as less financially efficient may have more ability to find achievable savings. This includes a further point to reflect on how comprehensive the current financial planning model is to ensure the right services are contributing the right savings, without jeopardising service quality and to mitigate risk and under-delivery of agreed targets.

Panel members are pleased to see the creation of a transformation team and the range of work planned. There was a level of concern as to the reliance and dependency on such a team to deliver outcomes that have not yet been achieved by the Council despite work undertaken to date. It was discussed that additional spend on external support or consultancy must only be made where the achievable savings largely outweigh the expenditure.

The Council continues to face high levels of demand on statutory services and members are supportive of a short-term need to allocate additional financial resource to Children's Services. However, concerns were raised on the Council's ability to sustain budget increases of this nature in future years. Improving outcomes for children and vulnerable residents remains a pressure and Scrutiny will continue to work with services to review the impact of sustainability projects.

It is felt that the strategic direction for growth and investment has an important role to play going forward. This may include the Council's ability to bid for and access key funding pots available at a regional and national level. Points were raised on resources that could be made available to support the bidding for external funding sources and to coordinate a programme of work to maximise such opportunities.

The Executive has remained engaged and supportive of Scrutiny activity and reporting methods. Scrutiny will continue to seek assurances and identify suitable opportunities to inform local, regional and national decision-making.

The Council will undoubtedly achieve a greater level of confidence and assurance if a long-term funding package is to be granted. With a need to confidently plan past 2022, scrutiny members welcome and encourage transparency in budget conversations and request that bi-annual engagement with Scrutiny Panels remain in place going forward.

Yours sincerely,

Councillor M Glover – Chair to Place and External Relations Scrutiny Panel

Councillor T Smith - Chair to Integrated Care and Wellbeing Scrutiny Panel

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